

Having Success with File Transfer Protocol (FTP)

Macintosh Computers~

When using a Mac, either OS10, OS9 or earlier it is best to use FTP client software. This is a program that speaks the language of File Transfer Protocol. Web browsers speak the language of HTTP, (Hyper Text Transfer Protocol) and are unpredictable for FTP connections. Most programs have a free period of use and after that only request a small license fee.

Following are links to some selected Mac sites for downloading the programs;

<http://cyberduck.ch/>

<http://fetchsoftworks.com>

<http://www.pure-mac.com/ftp.html> (Reviews and many links)

PC Computers~

When using a Windows computer with XP it is possible to use the Web Browser, Internet Explorer. However, using an FTP program is still best as Web browsers speak the language of HTTP, and are unpredictable for FTP connections. See links below for downloading this software. With IE 7 it is a convoluted procedure.

To log on with Internet Explorer 7 you must enter the full address; <ftp://ftp.aardvarkimaging.com> and press return. A read only page will load. Go to the top right corner of the window and click on the Page Tab, select Open FTP site in Windows Explorer. An error window will come up, click OK. Now in this new window select File >Login As... Enter *User Name* and password, select Log On. You can now try to drag and drop items to the FTP site.

To logon with earlier versions of Internet Explorer; enter the full address; <ftp://ftp.aardvarkimaging.com> and press return. This will generate an FTP Folder Error and the message will tell you that Windows can not access this folder. As long as the address was entered correctly this message can be ignored, click OK. Next, go to the File pull down menu and select Login As... fill in the requested info, *User Name* and password, then click Log On.

You should now see some folders and files. Adjust the size of your browser window so that other windows can be seen, i.e. the window your file is in. You can now drag and drop your file from your folder to our FTP window and the upload will begin.

Following are links to some selected PC sites for downloading the programs;

<http://www.ipswitchft.com/>

<http://www.ftpx.com/>

<http://www.globalscape.com/cuteftp/>

Important Notes~

The FTP site is a **Public area**, please place your files in a folder with **your company name**. Folders/Directories can not be copied to the FTP site directly unless they are compressed, .zip or .sit, however a new folder can be made with the FTP program and then all files can be transferred to that folder. It is always safest to .zip or .sit your documents to maintain file integrity during upload/transfer, Photoshop files are the exception.

Once files are posted it is **very important** that you send us an email to jobs@aardvarkimaging.com and lets us know your files are posted and what they are called. Also, give us a brief description of what you need.

Log On Info for Aardvark FTP: Case Sensitive

Using FTP client software:

Host: [ftp.aardvarkimaging.com](ftp://ftp.aardvarkimaging.com)

User name: client

Password: 55512

Using a Browser: [not as good, may work with Explorer on the PC]

Host: <ftp://ftp.aardvarkimaging.com>

User name: client

password: 55512